

# Privacy Statement



Abbott NZ Holdings Limited is committed to protecting your privacy. This Privacy Statement outlines how we collect, store, use, and share your personal information. For more information, read our full [Privacy Policy](#).

By submitting your details on this website, you consent to the use of your personal information in accordance with this Privacy Statement.

## What information do we collect?

We may collect personal information about you, either directly from you or from other parties and we may generate information about you when we carry out our business.

The types of personal information we collect about you may include:

- Contact information e.g. your name, phone number, email address, postal address, physical address.
- Documents that verify your identity and other personal details e.g. passport or driver license number.
- Subscriptions/preferences when you subscribe to receive our newsletter or client updates, as well as content preferences to help us identify which material you want to receive.
- Billing or purchase information.
- Health and medical information.
- Financial information.
- Technical information about the device used to access the website or other social media sites, such as IP address, browser type, time zone settings and mobile network information.

## What do we do with it?

We collect and use your personal information to provide the information and services that you request from us, and to provide you with information about other services we consider appropriate.

When necessary, we may use your information to:

- Comply with our legal and regulatory obligations (including Anti Money Laundering/Counter Financing of Terrorism compliance, and audit and reporting requirements).
- Defend or enforce our rights e.g. to collect money owed to us.

## Who do we share it with?

Besides our staff and our related companies (Abbott Insurance Brokers Limited; Abbott Insurance Brokers Auckland Limited; Abbott Insurance Brokers Hamilton Limited; Abbott Insurance Brokers Nelson Marlborough Limited; Abbott Insurance Brokers Rangiora Limited; Abbott Insurance Brokers Southern Limited; Abbott Insurance Brokers Wellington Limited;



Abbott Life and Health (2015) Limited; Abbott Premium Funding Limited; Abbott Home Loans Limited; Abbott Investment Management Limited; Abbott Underwriting Agency (Holdings) Limited; B&A Insurance Limited; Endeavour Premium Funding; I C Frith Life and Health Limited), we may share this information with third parties who enable us to provide you with our services. These include:

- Your other professional advisers.
- Product providers.
- Our third-party service providers e.g. IT consultants.

We will only share your personal information with third parties where it is necessary to help us do what we collected your information for, where it is required by law, or where you give us authority to.

We require these third parties to adhere to our strict confidentiality requirements for handling personal information and we seek to ensure that they comply with the Privacy Act 2020.

## Where do we store it?

We use third party cloud service providers to store and process the information we collect. We use Microsoft Azure cloud servers located in Australia, Mailchimp cloud servers located in the United States, Xero cloud servers located in the United States. We ensure that our cloud-based service providers are subject to appropriate security and information handling arrangements and that the information stored or processed by them remains subject to confidentiality obligations.

## What are my rights?

You do not have to provide information to us. If you choose not to provide necessary personal information when requested, we maybe be unable to provide certain information or services to you.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you have any questions about this Privacy Statement, or you'd like to ask for a copy of the information we hold on you or to have it corrected, please contact us.

- [privacy@abbott.co.nz](mailto:privacy@abbott.co.nz)
- 0800 238 473
- The Privacy officer, PO Box 3086, Christchurch 8140